



FOR IMMEDIATE RELEASE

## Encore Payment Systems Announces Appointment of New Call Center Director

**Addison, TX. –June, 30 2009** – Addison, TX based Encore Payment Systems, [www.EncorePS.com](http://www.EncorePS.com), a leader in the electronic payment processing industry, recently announced the appointment of a new Call Center Director, Mike Taylor.

Taylor joined Encore in August 2005 as a Customer Service Representative. In October 2005 he transferred to Encore's Inside Sales Department and within a year was promoted to Supervisor of that department. In 2008 he became manager of the Inside Sales Department. He maintained this position until his promotion to Call Center Director. As the Call Center Director, Taylor oversees all areas related to Encore's outbound call center operations. His primary functions include, but are not limited to, overseeing all supervisor management and development, recruiting, training and various internal directives.

"Mike has shown a high level of knowledge, skill and leadership throughout his time at Encore," said Mark Harrelson, Chief Sales Officer. "His experience will lend itself to his new position as Call Center Director and help maintain Encore as an industry leader in the payment processing industry."

### About Encore Payment Systems

Encore Payment Systems, LLC is a fast growing merchant acquirer that specializes in providing small and medium-sized businesses throughout the United States with comprehensive electronic transaction processing solutions. Encore distributes and installs point-of-sale equipment and offers traditional credit and debit card processing services as well as processing for ATM cards, gift and loyalty cards, prepaid cards, EBT, checks and e-commerce solutions. Encore also proudly offers 24 hour technical support.

For further information, please visit Encore Payment Systems online at [www.EncorePS.com](http://www.EncorePS.com)